

Colorado State Mediation Program

Description:

The State of Colorado's Mediation Training Program has been expanded to a five-day (40 hour) training program. The purpose of expanding the program is to train participants in core mediation competencies as well as providing participants with a series of workgroup exercises using real-world dispute scenarios. A variety of innovative conflict resolution techniques and methods will be proposed, evaluated and put into practice. The core competencies this training will focus upon will be: (1) Conflict Management; (2) Creativity/Innovation; (3) Influencing/Negotiating; (4) Interpersonal Skills and (5) Oral Communications. Additionally, a variety of alternative dispute resolution techniques will be explored in settling employment issues within the State of Colorado.

WHO SHOULD ATTEND: While this program is required by Mediators who are certified as part of the State Mediation Program, managers and program staff whose positions require conflict or dispute resolution skills either internally or externally to their agencies should attend.

Facilitator: Steve Charbonneau

Cost: \$725

Time(s): 8:30 – 4:30

Schedule: February 9, 10, 11, 19 & 20 Class Code: MD020904
April 14, 15, 22, 23 & 30 Class Code: MD041404

Contact: Carolyn Gable
Phone: 303.866.2439
Email: Carolyn.gable@state.co.us